

ZOOM Student Resources

Last Modified on 09/06/2023 5:37 pm HKT

General Information

- [Reimagine Learning and Education](https://explore.zoom.us/en/industry/education/) (https://explore.zoom.us/en/industry/education/)
- [Tips for Successful Online Learning@CUHK](https://www.ilc.cuhk.edu.hk/workshop/TipsForSuccessfulOnlineLearning) (https://www.ilc.cuhk.edu.hk/workshop/TipsForSuccessfulOnlineLearning)
- [ZOOM Accessibility](https://zoom.us/accessibility) (https://zoom.us/accessibility)

Functions (Participants)

- [Join a meeting](https://support.zoom.us/hc/en-us/articles/201362193-How-Do-I-Join-A-Meeting-) (https://support.zoom.us/hc/en-us/articles/201362193-How-Do-I-Join-A-Meeting-) ([Join a test meeting](https://zoom.us/test) (https://zoom.us/test))
- [Attendee Controls in a Meeting](https://support.zoom.us/hc/en-us/articles/200941109-Attendee-Controls-in-a-Meeting) (https://support.zoom.us/hc/en-us/articles/200941109-Attendee-Controls-in-a-Meeting)
 - [Test Speaker & Microphone](#) (click the arrow next to your audio icon)
 - [Mute/unmute your microphone](#)
 - [Start/stop your video](#)
 - [Raise hand](#) (click Participants to use the feedback icons)
 - [Chat](#)
- [Virtual Background](https://support.zoom.us/hc/en-us/articles/210707503-Virtual-Background) (https://support.zoom.us/hc/en-us/articles/210707503-Virtual-Background)
- [Share my screen](https://support.zoom.us/hc/en-us/articles/201362153-How-Do-I-Share-My-Screen-) (https://support.zoom.us/hc/en-us/articles/201362153-How-Do-I-Share-My-Screen-)
- [Whiteboard](https://support.zoom.us/hc/en-us/articles/205677665) (https://support.zoom.us/hc/en-us/articles/205677665)
 - [Annotation](https://support.zoom.us/hc/en-us/articles/115005706806-Using-annotation-tools-on-a-shared-screen-or-whiteboard) (https://support.zoom.us/hc/en-us/articles/115005706806-Using-annotation-tools-on-a-shared-screen-or-whiteboard)
- [Schedule a New Meeting](#)
 - [△](https://emojipedia.org/warning/) (https://emojipedia.org/warning/) *The meeting host must sign in with SSO (cuhk) to host the meeting.*
 - [ZOOM Instructor Guide](https://help.edtech.cuhk.edu.hk/docs/zoom-instructor-guide) (https://help.edtech.cuhk.edu.hk/docs/zoom-instructor-guide)

Functions (Hosts)

- [Schedule a meeting](https://support.zoom.us/hc/en-us/articles/201362413-How-Do-I-Schedule-Meetings-) (https://support.zoom.us/hc/en-us/articles/201362413-How-Do-I-Schedule-Meetings-)
 - [Scheduling Privilege](https://support.zoom.us/hc/en-us/articles/201362803-Scheduling-Privilege) (https://support.zoom.us/hc/en-us/articles/201362803-Scheduling-Privilege)
 - [Alternative Host](https://support.zoom.us/hc/en-us/articles/208220166-Alternative-Host) (https://support.zoom.us/hc/en-us/articles/208220166-Alternative-Host)
- [Host and co-host controls in a meeting](https://support.zoom.us/hc/en-us/articles/201362603-What-Are-the-Host-Controls-) (https://support.zoom.us/hc/en-us/articles/201362603-What-Are-the-Host-Controls-)
- [Polling](https://support.zoom.us/hc/en-us/articles/213756303-Polling-for-Meetings) (https://support.zoom.us/hc/en-us/articles/213756303-Polling-for-Meetings)
 - [Breakout Rooms](https://support.zoom.us/hc/en-us/articles/206476093-Getting-Started-with-Breakout-Rooms) (https://support.zoom.us/hc/en-us/articles/206476093-Getting-Started-with-Breakout-Rooms)
 - [Meeting recording](https://support.zoom.us/hc/en-us/sections/200208179-Recording) (https://support.zoom.us/hc/en-us/sections/200208179-Recording)

ZOOM Help Center

- <https://support.zoom.us/hc/en-us>

Training Videos (by Zoom)

- [Recorded Sessions](https://support.zoom.us/hc/en-us/articles/217214286-Watch-Recorded-Training-Sessions) (https://support.zoom.us/hc/en-us/articles/217214286-Watch-Recorded-Training-Sessions):
 - [Getting Started with Zoom \(30min\)](#)
 - [Zoom Meetings Training \(60min\)](#)
 - *Remarks: jump to 04:xx to skip the introduction of the "plans and pricing"*

Additional Tips and Suggestions

- [How to Maximize Your Online Learning Experience](https://www.cuhk.edu.hk/eLearning/c_resources/resources/Student-HowtoMaximizeYourOnlineLearningExperience.pdf) (https://www.cuhk.edu.hk/eLearning/c_resources/resources/Student-HowtoMaximizeYourOnlineLearningExperience.pdf)

Report

- [Report on Student Experience of Online Teaching and Learning Using Zoom](https://www.cuhk.edu.hk/eLearning/restricted/all/ZOOM/Report%20on%20Student%20Experience%20of%20Online%20Teaching%20and%20Learning%20Using%20Zoom) (https://www.cuhk.edu.hk/eLearning/restricted/all/ZOOM/Report%20on%20Student%20Experience%20of%20Online%20Teaching%20and%20Learning%20Using%20Zoom)

FAQs

- [Zoom FAQs \(Set 1\)](http://www.cuhk.edu.hk/eLearning/c_systems/zoom/zoom_faq.pdf) (http://www.cuhk.edu.hk/eLearning/c_systems/zoom/zoom_faq.pdf)
- [Zoom FAQs \(Set 2\)](https://www.cuhk.edu.hk/eLearning/c_systems/zoom/zoom_faq-set2.pdf) (https://www.cuhk.edu.hk/eLearning/c_systems/zoom/zoom_faq-set2.pdf)

Questions: elarning@cuhk.edu.hk

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Additional Suggestions

- https://www.cuhk.edu.hk/eLearning/c_systems/zoom/ZOOM-SuggestionsRecentAlerts-2020April.pdf
- https://www.cuhk.edu.hk/eLearning/c_systems/zoom/ZOOM-Suggestions-SecureOnlineInvigilation.pdf

Additional Info Pages on ITSC website

- <https://www.itsc.cuhk.edu.hk/project/zoom/>
 - <https://www.itsc.cuhk.edu.hk/all-it/teaching-learning-and-research/zoom/>
 - <https://www.itsc.cuhk.edu.hk/all-it/procurement-support/campus-wide-software/>
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