

FeedbackFruits: Blackboard Integration

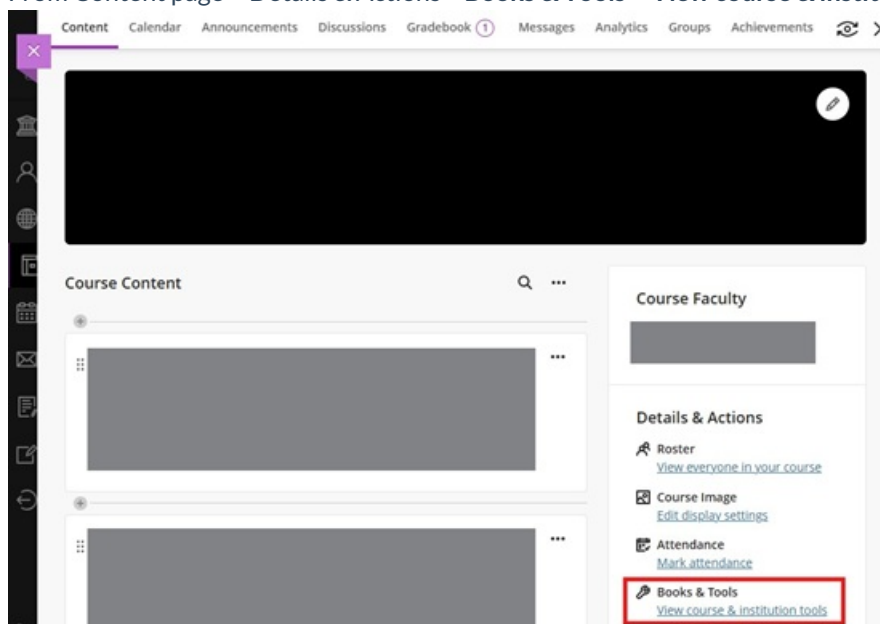
Last Modified on 31/08/2026 7:50 pm HKT

Instructors and TA/Support Staff of any Blackboard courses can participate in FeedbackFruits (Pilot) now.

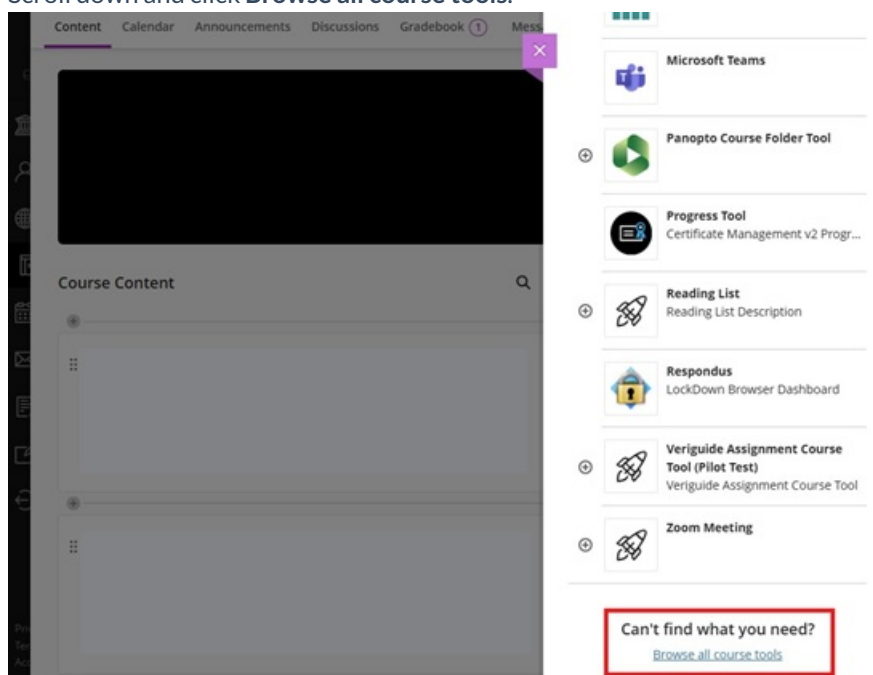
For more information, please refer to CUHK EdTech Help: [FeedbackFruits \(Pilot\)](https://help.edtech.cuhk.edu.hk/docs/feedbackfruits-pilot)
(<https://help.edtech.cuhk.edu.hk/docs/feedbackfruits-pilot>)

Access FeedbackFruits

1. From Content page > Details & Actions > **Books & Tools** > **View course & institution tools**.



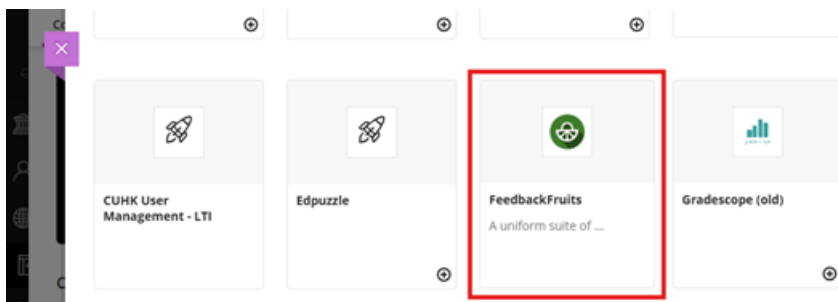
2. Scroll down and click **Browse all course tools**.



3. Scroll down and find **FeedbackFruits**.

Questions: elarning@cuhk.edu.hk

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Use of Blackboard Groups

- If you are going to select any options that involves 'groups' under 'Student collaboration', you must create Groups in your Blackboard course first.
 - Blackboard Help: [Groups](https://help.blackboard.com/Learn/Instructor/Ultra/Interact/Course_Groups) (Ultra)

Publish Grades to Blackboard Grade Center / Gradebook

- The grades can be published to Blackboard Grade Center / Gradebook.
 - FeedbackFruits Help: [Configurable Grading | Setting up](https://help.feedbackfruits.com/en/articles/2905024-configurable-grading-setting-up)
 - FeedbackFruits Help: [Configurable Grading | Explanation](https://help.feedbackfruits.com/en/articles/2904330-configurable-grading-explanation)

Support

- FeedbackFruits Support Team: Please contact the support team by clicking on the blue chat button (Note: support is available 24h every weekday & unavailable on the weekend).



- Please refer to [FeedbackFruits Help](https://help.feedbackfruits.com/en/)

Contact us

Please contact us if you would like to use FeedbackFruits.

- ITSC Service Desk (<https://servicedesk.itsc.cuhk.edu.hk>)
- elarning@cuhk.edu.hk